



## 2019 CASE ANALYSIS THIRD PARTY COMPLAINTS

### CASELOAD OVERVIEW

In 2019 adidas handled 18 cases using its third-party complaint mechanism of which 6 were new and 12 were carried over from 2018. adidas closed ten of these cases during the year and disqualified one case. A summary of the individual cases and their resolution is posted on our website at [adidas-group.com/s/human-rights](https://adidas-group.com/s/human-rights).

### STATUS OF CASES HANDLED

Status	No of cases	%
Closed	10	55.5
Ongoing	7	39.0
Disqualified	1	5.5

% - rounded off

### NEW COMPLAINTS

6 new complaints were received during the year and 12 were carried forward from 2018. adidas disqualified one complaint submitted for its consideration. adidas has examined, investigated and responded to all other complaints received by it.

### GEOGRAPHIC COVERAGE

Region	No of cases	%
Europe	0	0.0
Middle East & Africa	1	5.5
Asia Pacific	11	61.0
North America	0	0.0
South & Central America	6	33.5

% - rounded off

### PROFILE OF CASES

Complainant	No of cases	%
Individual	1	5.5
Community Group	0	0.0
Local NGO or Trade Union	12	66.5
International NGO or Trade Union	0	0.0
Joint Local + international NGO or union	5	28.0

% - rounded off