

CASE ANALYSES 2014 - 2017

THIRD PARTY COMPLAINTS ON LABOR AND HUMAN RIGHTS

INTRODUCTION

The following is an analysis of cases that have been considered, assessed and responded to by adidas. The complaints relate to human and labor rights concerns raised by third parties, i.e. trade union and international labor advocacy groups. In handling complaints assessors follow the guidance laid out in adidas' Third Party Complaint Mechanism, available at <http://adidas-group.com/s/human-rights>.

The complaints being considered here do not include individual worker complaints managed through adidas' worker grievance channels, or adidas' employee (or third party) complaints received by adidas' Fair Play system, which relates to business ethics and bribery and corruption.

NUMBER OF COMPLAINTS

Year	New	Carried Forward*	Total
2017	12	2	14
2016	9	3	12
2015	12	3	15
2014	7	1	8

* Carried forward for previous year

STATUS OF CASES HANDLED

Year	Closed		Ongoing		Unresolved	
	No.	%	No.	%	No.	%
2017	9	64	4	29	1	7
2016	7	58	3	25	2	17
2015	12	80	2	14	1	6
2014	5	62.5	2	25	1	12.5

% - rounded off

NUMBER OF CASES PER REGION

Location	Europe	Middle East & Africa	Asia Pacific	North America	South & Central America
2017	1	5	6	0	2
2016	0	4	5	0	3
2015	0	2	11	0	2
2014	0	2	6	0	0