

2015 CASE ANALYSIS: ADIDAS GROUP THIRD PARTY COMPLAINTS

CASELOAD OVERVIEW FY2015

This year adidas Group handled 15 cases using its third party complaint mechanism of which 12 were new and 3 were carried over from FY2015. SEA closed eleven of these cases during the year. A summary of the individual cases and their resolution is given on the following pages.

STATUS OF CASES HANDLED

Status	No of cases	%
Closed	12	80
Ongoing	2	14
Unresolved	1	6

% - rounded off

NEW COMPLAINTS

12 new complaints were received during the year and 3 were carried forward from FY2014. adidas Group did not disqualify any complaint submitted for its consideration. It has examined, investigated and responded to all complaints received by it.¹

GEOGRAPHIC COVERAGE

Region	No of Cases	%
Europe	0	0
Middle East & Africa	2	13
Asia Pacific	11	74
North America	0	0
South & Central America	2	13

PROFILE OF CASES

Region	No of Cases	%
Individual	1	6.5
Community Group	0	0.0
Local NGO or Trade Union	2	13.0
International NGO or Trade Union	4	26.5
Joint Local + international NGO or union	8	54.0

% - rounded off

¹ This excludes a complaint filed under the Fair Labor Associations (FLA) Third Party Complaint Mechanism which related to a supplier making apparel for an adidas Group' Licensee Outerstuff in Honduras. Details of the complaint and its resolution are detailed in the FLA report at <http://www.fairlabor.org/report/freedom-association-violations-petrale-honduras>. Outerstuff directly managed the complaint as a participating member of the FLA, engaging with the complainant, Workers Rights Consortium, and the FLA to resolve the case.